1LINK Schedule of Charges

January 2019 to June 2019



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TRANSACTION CHARGES 1

This chapter covers charges applicable on all 1LINK transaction-based products and its bifurcation for members. Please refer to the following schedule/table for the revised charges.

1.1 Banks: ATM Cash Withdrawal / Balance Inquiry Transaction Charges (Including Welfare / Govt funded cards*)

ATM Cash Withdrawal Transactions					
Product Type	Particulars	Debit (PKR)	Credit (PKR)		
	Issuer Bank Maximum Fee	18.75			
ATM Cash Withdrawal	Acquirer Bank Fee		15.00		
	Switching Fee (1LINK) **		3.75		
	ATM Balance Enquiry Transactions				
Product Type	Particulars	Debit (PKR)	Credit (PKR)		
	Issuer Bank Fee	2.50			
Balance Enquiry	Acquirer Bank Fee		2.00		
Switching Fee (1LINK) 0.50					
	Switching Fee (1LINK) ed cards, ATM transaction fee will be debited froi on Local and International transactions.	n the issuer bank.			

Note: Banks will be charging their customers according to their own SOCs.

1.2 White Label ATM Operators (WLAO): ATM Cash Withdrawal / Balance Inquiry **Transaction Charges**

	White Label ATM Operators (WLAO): Transaction & Balance Inquiry Charges				
Product Type	1LINK Share (PKR)				
ATM Cash Withdrawal	As per WLAO SOC	3.75			
Balance Enquiry	As per WLAO SOC	0.50			

1.3 Inter Bank Fund Transfer Transactions (1IBFT Push)

Inter Bank Fund Transfer Transactions (1IBFT Push)					
Product Type	Transactions Slab (PKR)	To Be Deducted From*	1LINK Fee (PKR) for 1IBFT 2.0	1LINK Fee (PKR) for 1IBFT 1.0 (Effective Apr 1, 2019)	
	From 0 to 10K	Sender Bank	1.00	2.00	
Inter Bank Fund	From 10K+ to 250K	Sender Bank	8.00	16.00	
Transfer (1IBFT) Push	From 250K+ to 1,000K	Sender Bank	15.00	30.00	
	From 1,000k +	Sender Bank	30.00	60.00	
* Banks will be charging their customers according to their own SOCs. Same pricing will be applicable on Credit					
Card payment through 1IBFT.					
Note: 1IBFT 2.0 is to be implemented by March 31, 2019 as per mandate by all 1IBFT banks. Revised charges on					
1IBFT 1.0 will be a	1IBFT 1.0 will be applicable from April 01, 2019.				

Inter Bank Fund Transfer Transactions (1IBFT Pull / Request to Pay)					
Product Type	Transactions Slab (PKR)	To Be Deducted From*	1LINK Fee (PKR)		
	From 0 to 10K	Beneficiary Bank	1.00		
1IBFT Pull	From 10K+ to 250K	Beneficiary Bank	8.00		
- Request to Pay)	From 250K+ to 1,000K	Beneficiary Bank	15.00		
to Pay)	From 1,000K +	Beneficiary Bank	30.00		
* Banks will charge their customers according to their own SOCs.					

1.4 Inter Bank Fund Transfer Transactions (1IBFT Pull - Request to Pay)

1.5 Title Fetch Commercial for Non-Banking Entities

Title Fetch Commercial for Non-Banking Entities				
Product Type	Product Type Particulars Debi (PKR			
Title Fetch	Non-Banking Entities (1LINK Member)	2.50		
Thereten	Switch Fee (1 LINK)		2.50	

1.6 Quick Response (1QR) Code Transactions

Quick Response (1QR) Code Transactions				
System	P2P Transactions (Trxn. Limit - PKR 10,000)			ıs (Trxn. Limit – PKR 000)
Stakeholders	Pays	Earns	Pays	Earns
Sending Customer	1QR Sending Fee*	-	-	-
1LINK	-	PKR1	-	0.1% interchange of transaction amount
Sending / Issuer Bank	PKR1	1QR Sending Fee	-	0.2% interchange of transaction amount
Receiving Customer/Merchant	-	-	MDR**	-
Acquiring Bank	-	-	0.3% interchange fee***	MDR**
 * Sending/ Issuer bank will be free to set its pricing to be charged to sending customer. ** MDR will be as per mutual agreement between acquiring bank and respective merchant. *** Interchange fee is fixed at 0.3% for retail transactions. 				

1.7 Switch Dispute Resolution System (SDRS) Transactions

Switch Dispute Resolution System (SDRS) Transactions					
Category Type	1LINK's Share	Frequency			
SDRS Transactions	Rs 10/- Per Dispute*	Monthly			
* Note:					
 In ATM/POS dispute, re-dispute & debit authority transactions, etc., charges shall apply to Acquirer for valid dispute. 					
• In ATM/POS dispute & re-dispute transactions, etc., charges shall apply to Issuer for in-valid dispute.					
• In 1IBFT dispute, re-dispute & debit authority transactions etc. charges shall apply to Beneficiary Banks or					
Bank at fault.					
Charges shall be settled via daily of the	 Charges shall be settled via daily clearing method. 				

1.8 Fraud Risk Management System (FRMS) Transactions

Fraud Risk Management System (FRMS) Transactions					
Category Type	1LINK's Share	Frequency			
FRMS Transactions	USD 100/- Per Million Transactions*	Monthly			
*Charges shall be applicable on	per million transactions and any fractio	n thereof. For illustration, please refer			
below:					
1 up to 1M USD 100	1 up to 1M USD 100				
1M+ up to 2M USD 200	1M+ up to 2M USD 200				
2M+ up to 3M USD 300 and so on					
Note: Charges shall be applicable after FRMS infrastructure upgrade and will be settled through daily clearing.					

2 BILL PAYMENT SERVICES (BPS)

This chapter covers charges applicable on all 1LINK bill payment transaction-based products and its bifurcation for members. Please refer to the following schedule/table for the revised charges structure.

2.1 Existing Billing Companies Commercials

Existing Billing Companies Commercials					
Category Type Acquiring Bank's Share 1LINK's Share					
Utility Companies As per Contract* As per Contract*					
Other Companies As per Contract* As per Contract*					
Education Institutional Payments Rs 18.75/- out of Rs 25/- Rs 6.25/- out of Rs 25/-					
* Entities onboarded by 1LINK before January 01, 2018 on its billing platform.					

2.2 New Billing Companies Commercials (Direct Biller)

New Billing Companies* Commercials (Direct Biller**)					
Transaction Amount (PKR) Fee Applied to Biller*** Issuer Bank's Share**** 1LINK's Share					
Up to 10K	10	7.5	2.5		
10K+ to 250K	40	30.0	10.0		
250K+ to 1M	75	56.25	18.75		
1M+	150	112.5	37.5		

* Entities onboarded by 1LINK from January 01, 2018 on its billing platform.

** An entity, having direct arrangement with 1LINK for collection of their bills through electronic channels including OTC offered by 1LINK and its member banks.

*** Pricing agreements/regulations will prevail in case of certain billers.

**** Issuer Bank will be free to charge their customers as per its SOC.

2.3 New Billing Companies Commercials (Bill Aggregators)

New Billing Companies Commercials (Bill Aggregators*)					
Fee Applied to Bill Aggregators**	Issuer Bank's Share***	1LINK's Share			
10	7.5	2.5			
40	30.0	10.0			
75	56.25	18.75			
150	112.5	37.5			
	Fee Applied to Bill Aggregators**104075	Fee Applied to Bill Aggregators**Issuer Bank's Share***107.54030.07556.25			

* A Banking or Non-Banking entity, providing biller(s) collection services through 1LINK and its member banks.
 ** Bill Aggregators are free to charge billers as per their agreements. Pricing agreements/regulations will prevail in case of certain billers.

*** Issuer Bank will be free to charge their customers as per its SOC.

2.4 New Billing Companies Commercials (Bill Initiator)

New Billing Companies Commercials (Bill Initiator*)							
Transaction Amount (PKR) Fee Applied to Biller** Initiator's Share*** 1LINK's Share							
Up to 10K	10	7.5	2.5				
10K+ to 250K 40 30 10							
250K+ to 1M	75	56.25	18.75				
1M+ 150 112.5 37.5							
* A Banking or Non-Banking entity, initia its member banks.	ting bill payment transactior	n for its base of customers	through 1LINK and				

** Pricing agreements/regulations will prevail in case of certain billers. *** Initiator will be free to charge their customers as per their SOC/fee schedule.

2.5 Government Payments (P2G) Commercials (Mandated)

Government Payments (P2G) Commercials (Mandated-FBR/Customs)				
Transaction Amount (PKR)	Per Transaction Fee for Customer (Sender)	Issuer Bank's Share	1LINK's Share	
Up to 100K	10	7.5	2.5	
100K+ to 1M	20	15.0	5.0	
1M+	50 37.5 12.5			
Note: As per SBP mandate, transaction	n fee is to be paid by the custor	mer.		

Government Payments (P2G) Commercials (SECP)				
Per Transaction Fee (PKR) Issuer Bank's Share (PKR) 1LINK's Share (PKR)				
20 15 5				
Note: Transaction fee is to be paid by SECP				

3 MEMBERSHIP, RECURRING & CERTIFICATION CHARGES

This chapter covers charges on all 1LINK membership, recurring & certification-based services for members. Please refer to the following schedule/table for the revised charges structure.

3.1 Local Switch 1LINK

Local Switch 1LINK				
Certification Type	One time Change	Recurring Charges		
Certification Type	One-time Charge	Amount	Frequency	
General Re-Certification	USD 4,000/-*	NIL		
Product Type	Membership Charges	Maintenanc	e Charges	
Floader Type	Member ship charges	Amount	Frequency	
Shared ATM	USD 25,000/-	USD 1,500/-	Monthly	
Additional Node (Per Node)	USD 25,000/-	USD 1,500/-	Monthly	
Inter Bank Fund Transfer (1IBFT)	USD 3,000/-	NIL	NIL	
Bill Payment Services	USD 1,000/-	NIL	NIL	
FRMS – OFF-US	USD 10,000/-	USD 6,000/-	Yearly	
FRMS – ON-US	USD 10,000/-**	USD 6,000/- Yearly		
SDRS & CCVMS***	NIL	PKR 400,000/-	Yearly	
1IBFT Pull - Request to Pay	USD 5,000/-	NIL		
Over The Counter (OTC)	USD 1,000/-	USD 1,000/-	Yearly	
Local Point of Sale (POS) Acquiring	USD 1,000/-	NIL	NIL	
Local Point of Sale (POS) Issuing	USD 1,000/-	NIL	NIL	
1QR	NIL	NIL	NIL	
1ePay	NIL	NIL	NIL	

* Maximum 7 slot shall be available to members for switch certifications. Members shall be charged USD 200/per additional slot. Duration of each slot is 1.5 hours. In case of "emergency slot" for certification/recertification request, additional 25% charges of the standard charges, shall be applicable.

** ON-US charges increased due to FRMS infrastructure upgrade.

*** CCVM is Centralized Clearing Voucher Mechanism System which will be available with Switch Dispute Resolution System (SDRS) for handling real time voucher creation and reconciliation of GL balances

3.2 Global Payment Scheme

Master Card				
Cortification Type	One-time Charge*	Recurring	Recurring Charges	
Certification Type	Ulle-time that ye	Amount	Frequency	
General Re-Certification	USD 4,000/-			
Master Card Money send	USD 3,000/-	- NIL		
Master Card PayPass Charges	USD 3,000/-			
EMV Certification	USD 4,000/-			
Product Type	Maintenan Maintenan	Nombouchin Chauses	Membership Charges Maintenance C	e Charges
Product Type	Hember ship charges	Amount	Frequency	
MasterCard – Debit Acquiring	USD 4,000/-	USD 1,500/-	Monthly	
MasterCard – Debit Issuing	USD 4,000/-	USD 1,500/-	Monthly	
MasterCard – Affiliate Issuing	USD 2,000/-	USD 750/-	Monthly	
MasterCard Credit Card (Issuing)	USD 4,000/-	USD 750/-**	Monthly	
MasterCard Credit Card (Acquiring)	USD 4,000/-	USD 750/-** Monthly		
Master Card Money send	NIL/-	USD 200/-	Monthly	
MasterCard DR site***	USD 1,000	USD 750/-	Monthly	

* Maximum 14 slots shall be available to members for Master Card certifications. Members shall be charged USD 200/- per additional slot. Duration of each slot is 1.5 hours.

** Monthly Charges of USD 750, if already a member bank of Master Debit Card through 1LINK, otherwise USD 1,500/- plus tax will be applicable.

*** DR site connectivity for non-members only.

VISA					
Certification Type	One-time Charge*	Recurring Charges			
Certification Type	Une-time that ge	Amount	Frequency		
General Re-Certification	USD 4,000/-				
VISA Money Transfer (VMT)	USD 3,000/-				
VISA PayWave Charges	USD 3,000/-	NIL			
EMV Certification	USD 4,000/-				
Due due t Tue e	Membership Charges	Maintenance Charges			
Product Type	Member ship charges	Amount	Frequency		
VISA Debit (Issuing)	USD 4,000/-	USD 1,500/-	Monthly		
VISA Debit (Acquiring)	USD 4,000/-	USD 1,500/-	Monthly		
VISA Credit Card (Issuing)	USD 4,000/-	USD 750/-**	Monthly		
VISA Money Transfer (VMT)	NIL/-	USD 200/- Monthly			
VISA Credit Card (Acquiring)	USD 4,000/-	USD 750/-** Monthly			
VISA DR Site***	USD 1,000/-	USD 750/- Monthly			
* Maximum 12 slots shall be available to members for VISA certifications. Members shall be charged USD 200/-					

* Maximum 12 slots shall be available to members for VISA certifications. Members shall be charged USD 200/per additional slot. Duration of each slot is 1.5 hours.

** Monthly Charges of USD 750, if already a member bank of VISA Debit Card through 1LINK, otherwise USD 1,500/- plus tax will be applicable.

*** DR site connectivity for non-members only.

Union Pay International				
Certification Type	One-time Charge*	Recurring Charges		
Certification Type	One-time that ge	Amount	Frequency	
General Re-Certification	USD 4,000/-			
UPI Quick Pass Charges	USD 3,000/-	NIL		
EMV Certification	USD 4,000/-	7		
Dreduct Tupe	Mambanakia Changas	rges <u>Maintenance Charges</u> Amount Frequency		
Product Type	Membership Charges			
Union Pay – Debit Card Issuing	USD 3,000/-	USD 1,000/- Monthly		
Union Pay – Debit Card ATM Acquiring	USD 3,000/-	USD 1,000/- Monthly		
* Maximum 9 slots shall be available to members for UPI certifications. Members shall be charged USD 200/-				

per additional slot. Duration of each slot is 1.5 hours.

Japan Credit Bureau JCB				
Contification Tupo	One-time Charge*	Recurring Charges		
Certification Type	one-time that ge	Amount	Frequency	
General Re-Certification	USD 4,000/-	NIL		
EMV Certification	USD 4,000/-			
Dreduct Tupe	Momborchip Charges	Maintenance Charges		
Product Type	Membership Charges	Amount	Frequency	
JCB – Issuing	USD 4,000/-	USD 1,000/- Monthly		
JCB – ATM Acquiring	NIL	NIL		
		NIL		
JCB Int'l POS Acquiring	USD 1,000/-	N	L	

* Maximum 7 slots shall be available to members for JCB certifications. Members shall be charged USD 200/ per additional slot. Duration of each slot is 1.5 hours.

Note: In case of "emergency slot" for certification/re-certification request, additional 25% charges of the standard charges, shall be applicable.

3.3 Exchange Companies, Non-Banking Financial Institutions, White Label ATM Operators & FinTechs

Exchange Companies, Non-Banking Financial Institution (NBFI), White Label ATM Operators (WLAO), Fintechs				
Certification Type One time Changes Recurring Charges				
Exchange Companies	One-time Charge	Amount	Frequency	
General Re- Certification	USD 1,000/-	NIL		
NBFI, WLAO & FinTechs	One-time Charge	e Amount Frequency		
General Re-Certification USD 4,000/- NIL				
Note : All Products Membership, Maintenance and additional/emergency certification slot charges shall be applied.				

3.4 New Billing Companies (Direct Biller, Initiator & Aggregator Model, etc.)

New Billing Companies (Direct Biller, Initiator & Aggregator Model etc.)				
Dreduct Tupe	Maintenance Charges			
Product Type	Product Type Membership Charges		Frequency	
Bill Payment Services	USD 1,000/-	NIL		
Over The Counter (OTC)	USD 1,000/-	USD 1,000/-	Yearly	

4 PAYPAK CHARGES AND PAYPAK CO-BADGING CHARGES

4.1 PayPak Charges

This chapter covers services provided by PayPak to its issuing and acquiring members. Charges are applicable on all issuers and acquirers based on the services availed by them.

	PayPak Membership Charges					
Produc	t type	One-time Charge	Remarks			
Principal Me Char	•	USD 5,000/-	Fee will be applicable on acceptance			
Affiliate	Issuing	USD 2,500/-	of membership application and will be invoiced accordingly.			
Membership Charges	Acquiring	USD 2,500/-	be involced decordingly.			

1LINK Switch Services Charges for PayPak Affiliate Members					
Product type		Charges		Remarks	
		1LINK Switch Membership Fee	USD 12,500/-		
	One-time	Inter Bank Funds Transfer Facility (1IBFT)	USD 1,500/-	Fee will be applicable on acceptance of membership application and will be invoiced accordingly.	
Affiliate Members	Charges Affiliate Members Recurring Charges	5	Bill Payment Service (BPS)	USD 500/-	1IBFT and BPS charges are reduced
		5	Switch Dispute Resolution Service (Per annum)	PKR 400,000/-	to 50% of Principal Member Bank subject to approval of Principal Member Bank.
		1LINK Switch Fee (Per month)	USD 750/-		

Event Based Charges				
Category type	Charges		Remarks	
BIN Allocation Charges	USD 125/-		Fee will be applicable on assignment of BIN to the Issuer and will be settled through daily clearing.	
General Certification Charges	PKR 25,000/-		Fee will be charged to members who require system certification for each project and will be settled through daily clearing.	
	Issuers Card Certification	USD 3,500/-	• Fee will be charged to members	
	Acquirers Terminal Certification	USD 4,500/-	who require system certificatio for each project and will be settle through daily clearing.	
EMV Certification Charges	Issuing Host USD 1,500/- Available certificat		 Maximum 8 slots shall be available to members for EMV 	
			certifications. Members shall be charged USD 300/- per additional slot.	

Sales Draft Retrieval Charges	PKR 100/-		Fee will be applicable once request is completed and will be settled through daily clearing.
Arbitration Charges	PKR 10,000/-		Fee will be applicable once arbitration request is received from relevant member and will be settled through daily clearing.
Card Design Approval Charges (One Time)	PKR 35,000/-		Fee will be applicable once card design request is submitted by relevant member and will be settled through daily clearing.
Card Design Review Charges (On each subsequent Request)	PKR 10,000/-		Fee will be applicable once card design request is submitted by relevant member and will be settled through daily clearing.
Card Issuing Fee Magnetic Strip	One-time charges One-time charges PKR 15/ - charged biannually on Cards Issued Yearly		One-time charges on cards in force will be charged bi-annually on cards in force and will be settled through daily clearing.
	Recurring Charges Recurring Charges Card Quarterly Card in Force (CIF)		Recurring Fee will be charged quarterly and will be settled through daily clearing.
Card Issuing Fee EMV	One-time charges One-time charges Cards Issued Yearly		One-time charges will be charged bi-annually on cards in force and will be settled through daily clearing.
	Recurring Charges	PKR 20/- Yearly OR PKR 5 Per Card Quarterly Card in Force (CIF)	Recurring Fee will be charged quarterly and will be settled through daily clearing.

PayPak Transaction Based Charges				
Product Type	Credit (PKR)			
	Interchange from Acquirer	0.85%		
Point of Sale (POS)	lssuer Bank		0.70%	
Switching Fee (1LINK) 0.15%				
Note: Percentage fee will be charged on transaction amount.				

4.2 PayPak Co-Badging Charges

PayPak/GPS Co-Badging Charges			
Certification Charges			
Certification Type	Charges		
General Re-Certification GPS			
EMV Certification			
General Re-Certification			
PayPak	Charges shall be applicable as per respective certification categories.		
Issuers Card Certification			
Acquirers Terminal			
Certification			
Issuing Host			
Acquiring Host			

	Event Based Charges			
Category Type	Amount	Remarks		
Sales Draft Retrieval Charges	PKR 100/-	Fee will be applicable once request is completed and will be settled through daily clearing.		
Arbitration Charges	PKR 10,000/-	Fee will be applicable once arbitration request is received from relevant member and will be settled through daily clearing.		
Card Design Approval Charges (One Time)	PKR 35,000/-	Fee will be applicable once card design request is submitted by relevant member and will be settled through daily clearing.		
Card Design Review Charges (On subsequent Request)	PKR 10,000/-	Fee will be applicable once card design request is submitted by relevant member will be settled through daily clearing.		

Membership and Maintenance				
Product Tupo Mombarship Charges Maintenance Charges				
Product Type	Membership Charges Amount Fro		Frequency	
GPS-Issuing	USD 4,000/-	USD 1,000/-	Monthly	
GPS – ATM Acquiring	NIL	NIL		
GPS Int'l POS Acquiring	USD 1,000/-	NIL		

Card Member Service/Issuing Fee						
Category Type	Category Type One-time Charge Recurring Charge Frequency					
PayPak – EMV Card Issuing Fee	PKR 25/- charged biannually on Cards Issued Yearly	OR PKR 5 Per Card	Recurring Fee will be charged quarterly and will be collected as part of each day's Clearing/Settlement.			

4.3 PayPak Co-Badging Transaction Based Charges

PayPak Co-badge Transaction Based Charges				
Product Type Particulars Debit (PKR) Credit (PK				
	Interchange from Acquirer*	-		
Point of Sale (POS)	Issuer Bank**		0.70%	
	Switching Fee (1LINK) **		0.15%	
Scheme Fee* -				
Note: Percentage fee will be charged on transaction amount.				

* Acquirer Interchange & Scheme fee shall be as per agreement(s).

** Inclusive of all applicable taxes, shall be paid by Issuer Bank and 1LINK on their respective income share/fee.

5 1LINK PERSONALIZATION BUREAU

This chapter covers 1LINK Personalization Bureau service and other charges provided by PayPak to its members, charges are applicable on all members based on the services availed by them.

5.1 PayPak Perso Bureau Services Charges

PayPak Perso Bureau Services Charges				
Other Services Category		Charges		
Joining Fee	USD 5,000/-	Only applicable if card volume /order less		
		than 10,000		
Additional Profile Creation	USD 18,000/-			
Shop Floor onboarding fee	USD 5,000/-			
BCP Arrangement	USD 5,000/-	If member wants to use 1LINK Perso Bureau		
		as a BCP arrangement for card production		
Safe Keeping of Plastics				
Safe Keeping of Stationary		As per agreement		
Customize MIS Requirement				
Card Perso Services				
Category Type	Char	ges per card (Up to 10k cards)		
Shop floor		USD 0.25*		
Perso Only	USD 0.40*			
Perso + Fulfillment	USD 0.50*			
* Price to be negotiated based on higher volumes above 10k.				
Note: Fee will be charged to members and will be settled through daily clearing.				

6 CARD VENDOR CERTIFICATION CHARGES

This chapter covers Card Vendor certification services provided by PayPak to card vendors, charges are applicable on vendors based on the services availed by them.

6.1 PayPak Certification Fee Standard (as per agreement with vendor)

PayPak certification charges shall be applied to vendor / customer as per agreement.

7 REPORTS, DATA RETRIEVAL & USER CREATION CHARGES

This chapter cover charges for reports and data retrieved for members. Please refer to the following schedule/table for the revised charges structure for 1LINK's services.

Reports and Data Retrieval Charges*				
Systems Service Charges Frequency				
Transactions Logs	PKR 10,000/-	On Each Request		
1LINK Settlement System Reports	PKR 10,000/-	On Each Request		
1LINK MIS Record	PKR 10,000/-	On Each Request		
Bill Payment System Reports	PKR 10,000/-	On Each Request		
Switch Dispute Resolution System SDRS Reports	PKR 10,000/-	On Each Request		
Over The Counter OTC Reports	PKR 10,000/-	On Each Request		
State Bank Master Circular Data Reports	PKR 25,000/-	On Each Request / Quarterly		
SDRS Master User**	PKR 25,000/-	On Request		
Fractal User – up to 10	NIL	NIL		
Fractal User – above 10	USD 100/-	Per month on each user		

* Charges are applicable in case of any request for reports or data pertaining to the period more than preceding six months. 1LINK shall provide data maximum for last three years only from calendar date. Then charges shall be applicable to members and will be settled through daily clearing.

** Single Master user is available for all banks; applicable fee shall be charged in case of additional master user request.

Note: Request of reports, data retrieval & user creation shall be marked to 1LINK at support@1LINK.net.pk, along with covering letter addressing Head of Operations / Head of Business / COO. 1LINK team will review the members request and arrange desired information for their record.

8 IP CHANGE CHARGES

This chapter covers charges for IP changes and additional connections. Please refer to the following schedule/table for the revised charges structure for 1LINK's services.

IP Change Charges*				
	Service Charges			
Systems	Amount (PKR)	Frequency		
Authentic / Phoenix (Core System)	12,500/-	On Each Request		
Bill Payment System	12,500/-	On Each Request		
1LINK Settlement System	12,500/-	On Each Request		
Web Service	12,500/-	On Each Request		
Switch Dispute Resolution System SDRS	12,500/-	On Each Request		
Over The Counter (OTC)	12,500/-	On Each Request		
Fractals (FRMS)	12,500/-	On Each Request		
Per Additional Connectivity (exceeding 4	12,500/-	Monthly		
connections)				
*1LINK will map and configure member's IP in the relevant system, free of cost, before project goes live. In case of any member requiring any change in IP then the applicable charges shall be applicable on more than 4				

of any member requiring any change in IP then the applicable charges shall be applicable on more than 4 connections and will be settled through daily clearing. **Note:** IP Change request shall be marked to 1LINK at support@1LINK.net.pk along with a covering letter

addressing Head of IT. 1LINK team will review the member's request and process the IP change request as per policy and procedures.

9 TRAINING & DEVELOPMENT CHARGES

This chapter covers training & development charges for members. Please refer following schedule/table for updated training & development charges of 1LINK's offered to its valued members.

Training & Development*			
	Training Charges		
Area of Training	Amount (PKR)	Frequency	
Technical Integration & Certification	100,000/-	On Request	
ADC Operations	100,000/-	On Request	
SDRS	50,000/-	On Request	
Over The Counter (OTC)	100,000/-	On Request	
Fractals (FRMS)	100.000/-	On Request	

*Above tabulated charges are minimum charges. Actual charges will be estimated after performing training request analysis. 1LINK will provide free of cost training of relevant areas to their members at the time of joining. In case any member requires additional learning and knowledge sharing sessions then applicable minimum charges will be applicable and will be settled through daily clearing. All costs pertaining to organizing the training outside Karachi such as venue, boarding/lodging of trainers, etc. will be borne by the member requesting the training.

Note: Training request shall be marked to 1LINK BD team at **<u>bd@1link.net.pk</u>** along with a covering letter addressing to Head of Business Development. 1LINK team will review the scope of training and plan it accordingly.

10 NON-COMPLIANCE CHARGES

This chapter cover non-compliance charges for members i.e. message format, limits, & reporting compliances. Please refer following schedule/table for non-compliance charges of 1LINK.

Non-Compliance Charges		
Particulars	Non-Compliance Charges	Frequency
	Amount	
Message Format & Transactions Limits etc.	PKR 500,000/-	On breach / Per Incident / Per Report
Penalty on delayed PayPak reporting	PKR 10,000/-	On breach / Per Incident / Per Report
Penalty on delayed addition of IMD's	PKR 20,000/- per incident & PKR 1,000/- per day delay	On Per Incident
Penalty on delayed addition of 1IBFT account screen	PKR 20,000/- per incident & PKR 1,000/- per day delay	On Per Incident
Note: Fee will be charged to members and will be settled through daily clearing.		

Important Note:

- a) All charges are exclusive of applicable taxes except following.
 - a. ATM Switching Fee
 - b. Interchange Switching Fee
 - c. Bill Payment Transaction Charges
- b) All applicable taxes and shall be paid by Bank/Initiator and 1LINK as per their respective income share.
- c) Open market USD TT/DD selling rate at the date of issuance of invoice or closing open market USD TT/DD selling rate of last working day before direct debit/adjustment through Clearing/Settlement file, shall be applicable for conversion.
- d) Stamp duty (if any) will be borne by 1LINK customers (banks, billers & others) against services rendered.